

Frequently Asked Questions



Centennial
Parklands



Do I need to book a picnic site to have a picnic in Centennial Park?

No, visitors are welcome to enjoy a picnic without making a booking, however this does not guarantee you exclusive use of the site.

Groups of all sizes (up to 300 people) can book a picnic spot. By booking a picnic site you are able to bring into the Park additional infrastructure. Please check out the Refine venue search tool on our website to find a suitable site.

Why does Centennial Parklands charge for booking a picnic site for exclusive use? Where does this revenue go?

Centennial Parklands is a self-funded public asset that receives over 30 million visits a year.

All revenue we raise is invested back into the maintenance and improvement of Parklands facilities including new picnic tables.

Why should I book a picnic site in Centennial Park?

Booking a designated picnic site in Centennial Park means:

- + You will have exclusive use of your preferred picnic site on

your booked date and times*

- + There is no need to arrive at the Park hours in advance to save a spot
- + You have exclusive use of reserved picnic table(s)
- + All sites offer shade and amenities within 200m
- + You can communicate exact details of your picnic with certainty to friends and family in advance of the day.

* From 30 minutes after Park gate opening until 30 minutes prior to gate closure on your date of booking. Gate opening times vary seasonally, visit the website for gate opening times.

How do I book a picnic site in Centennial Park?

Choose your preferred picnic site on our website and click on BOOK NOW. You can make your payment online and complete your reservation in just a few minutes.

What can I bring into the Park for my picnic?

There are two tiers of bookable picnic sites available in Centennial Park. Regardless of which site you book you can bring the following items with you for no additional cost:

- + Your own portable BBQ+

- + Up to two tables
- + Up to 30 chairs
- + One 3m x 3m pop-up shade structure (must be weighted not pegged).

Depending on what tier of site you book you can bring additional items with you for an additional cost. For more information please see our website.

+ *Subject to Parklands regulations.*

How many guests can I have at a picnic site?

Picnic site	Maximum site capacity
Paddington Gates	30 people
Fearnley Grounds	30 people
WILD PLAY Garden	50 people
Frog Hollow	50 people
Willow Pond	50 people
Paperbark Grove	100 people
Lachlan Reserve	100 people
Jervois	100 people
Fearnley Grounds Shelter	100 people
Ash Paddock	200 people
One More Shot Pond	200 people
Musgrave	300 people

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Can I bring my own band?

An acoustic ensemble of up to four persons is welcome as part of your picnic booking. Charges and conditions apply.

To comply with Parklands regulations and out of respect for other park visitors, sound must not exceed what is considered to be ambient background levels. Bagpipes, drums, electronic music equipment or other amplified systems are not permitted.

NB: there is no access to power at any bookable picnic site within Centennial Park, and portable generators, when and where permitted, cannot be used for music amplification.

Can I bring my own BBQ?

Yes, the use of portable BBQs that have legs preventing them from sitting directly on the grass are permitted as part of your booking (except during periods of total fire ban).

Hot coals, oil, hot or frozen liquid from the BBQs must not be dumped anywhere with the Park, they must be taken with you when you leave.

The lighting of fires in the Parklands is prohibited.

Can I have a caterer?

Yes, on Tier 1 sites you may have a caterer serving food (with no food to be cooked on site). At Tier 2 sites you can have a caterer that cooks food on-site. Charges and conditions apply.

Can I attach anything to the trees within my booked site?

No, Parklands regulations do not permit the attachment of decorations, balloons, signage, banners or other items to trees, buildings, heritage features or other fixed structures anywhere within Centennial Parklands.

Party streamers, confetti, sparklers and fireworks are also not permitted in the Parklands.

Centennial Parklands provides an important and sensitive ecosystem for plants and wildlife within the Sydney metropolitan region. Please respect this environment when holding your picnic.

How much does it cost to book a picnic site in Centennial Park?

Booking fees vary depending on the size of your group, location of the site and whether you are a member of the public, school or business. For prices please check our website.

Do I need to pay a bond when booking a picnic site?

Yes, to ensure the quality of Centennial Park's picnic sites is maintained, a bond is applicable to all bookings. If your site is left in good condition, i.e. clean and tidy and with no damage, this bond will be refunded to you within two weeks of your booking date.

Bond prices vary depending on the size and location of your site.

How can I pay for my booking?

Centennial Parklands accepts payment for picnic bookings via:

- + **Credit or Debit Card**
(MasterCard or Visa only)

How will my bond be refunded after my picnic?

Providing your site is left clean and in good condition, your bond will be deposited back on your credit card account within two weeks of your picnic.

Can I cancel my booking after it has been confirmed?

Yes, all cancellations unrelated to wet weather must be made in writing to:
info@centennialparklands.com.au

Fees and conditions apply. Refunds are applicable within certain timeframes:

- + Cancellations received in writing more than 10 days prior to the booking date will be refunded minus an administration fee.
- + Cancellations received in writing between 5-10 days prior to the booking date will receive a 50 per cent refund minus an administration fee.
- + Cancellations received in writing within five days of the booking date will not be refunded.

What do I do if it is raining on the day of my booking?

If you wish to cancel your booking due to wet weather, please contact the Parklands Office on (02) 9339 6699 or alternatively a Ranger on 0412718611 before midday on the day of your booking. Please leave a voicemail if there is no response or

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the office is closed. Within 14 days of your booking you are required to re-confirm the cancellation in writing to:

info@centennialparklands.com.au

In this instance your booking will be refunded minus an administration fee. If notification is not received before midday on the booked date, a refund will not be issued.

What happens if the number of people attending my picnic changes after my booking has been confirmed?

If the number of people attending your picnic changes after your booking has been confirmed please contact us on (02) 9339 6699 as there may be another picnic site available which is better suited to your new group size. Please note that any changes to your booking after it has been confirmed will incur an administration fee.

If changing to a site with larger capacity, the difference in site fee and bond for this new location will also be an additional cost. If changing to a site with a smaller capacity, no refund for the difference in site fee or bond will be issued.

Can I make other changes to my booking after it has been confirmed?

Yes, changes to your booking must be made in writing to info@centennialparklands.com.au and will incur an administration fee.

Can I sell products or

display promotional signage at my picnic site?

No, Parklands regulations forbid the retailing of products or overt use of promotional signage in the Parklands without the prior approval from Centennial Parklands.

Can I book a picnic site for a ticketed event?

You are not permitted to sell tickets as part of a picnic site booking.

How do I know where to find my booked picnic site?

Once your booking is confirmed, you will receive a confirmation email including a map of our picnic site locations.

Each bookable picnic site has a wooden post identifying the site number and name. This will help you ensure you are in the right place.

How much space is included in the picnic site?

The size of the area varies from site to site and is appropriate for the maximum capacity of that site. The post at the picnic site indicates the size of the reserved area.

Where can my guests and I park?

Free car parking is available throughout Centennial Park and is available to all park visitors on a first come first service basis. The majority of parking spaces are unrestricted, however some high-use zones are limited to three hours.

A coach parking bay is available on Parkes Drive, just after Banksia Way.

Can I access my booked site with my vehicle?

Vehicles are only permitted on public roads within Centennial Parklands.

Special permission may be granted for off-road access for drop-off and pick-up of equipment at the Musgrave, Ash Paddock and One More Shot Pond designated picnic sites only if requested in advance and in writing to: info@centennialparklands.com.au.

What do I do if someone is already using my booked site when I arrive?

Please politely advise the people that you have a booking for that site and ask them to move to a different location. Signage on the table(s) and the picnic site post will help you clarify the area you have booked. If they do not oblige, please call a Parklands Ranger on 0412 718 611 and they will enforce this for you.

Please make sure you have your picnic booking confirmation with you at all times on the day of your booking as you may be required to show this to a Parklands Ranger.

What do I do if my booked site has rubbish on it when I arrive?

Please report this immediately to a Parklands Ranger by calling 0412 718 611.

It is your responsibility to ensure that you leave the site clean and tidy on the day of your booking.

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The cost of any excessive cleaning and waste removal by the Parklands will be deducted from your bond.

What do I do with my waste/rubbish?

Leave No Trace

Please take your rubbish with you and dispose of it responsibly. As a sustainably focused, self-funded public asset we ask for your help to reduce waste within Centennial Parklands. Picnics can generate significant amounts of rubbish and whilst general and recycling waste bins are provided throughout the Parklands, we ask that you please take your rubbish with you when you leave.

This not only reduces the potential danger waste poses to Parklands wildlife, it enables us to keep waste disposal costs to a minimum and instead invest precious funds into tree conservation and planting and other essential maintenance of heritage features, amenities and other Parklands facilities.

What time do the vehicle gates open and close in Centennial Park?

Centennial Park gate opening times vary seasonally. For current opening times visit:
centennialparklands.com.au/gates

Can I leave my car in the Park overnight?

No, Centennial Park closes to all vehicles each night.

If your car has broken down, or cannot otherwise be moved due to mechanical fault, please

notify a Parklands Ranger on 0412 718 611 in order to avoid a fine.

What do I do if I have an accident in the Parklands?

In case of an emergency please call 000. As a secondary measure, Parklands Rangers are qualified first aid providers and can be contacted on 0412 718 611.

What do I do if I lose or leave something in the Parklands?

Please contact the Parklands Office on (02) 9339 6699 or email info@centennialparklands.com.au with the following details:

- + Your name
- + Your contact details
- + A description of the item
- + The approximate time you may have lost the item
- + The approximate place you may have lost the item.